

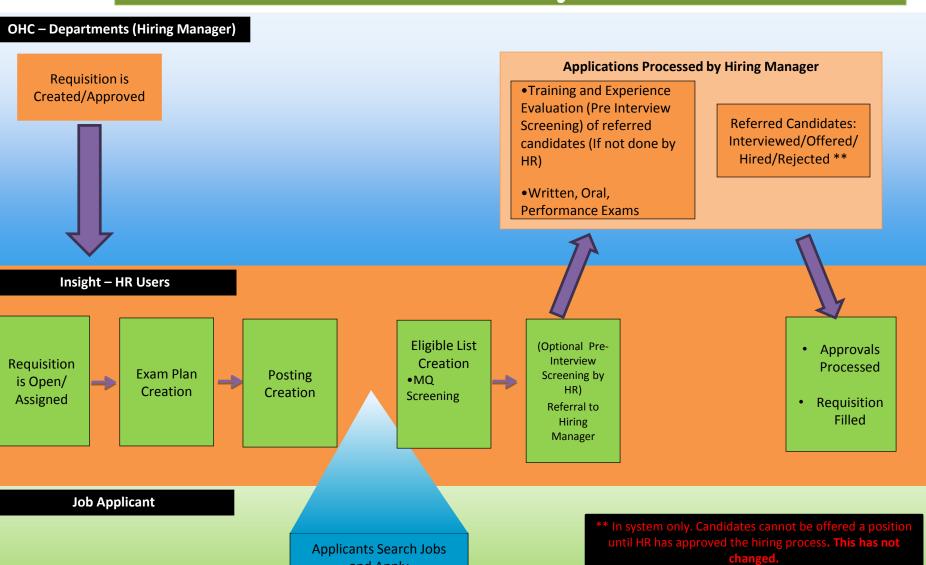
# Online Hiring Center Training

#### **Agenda**

- Log-in to the Online Hiring center (OHC)
- Create a Requisition
- View/Process Referred List
- Schedule an Interview
- Reject a Candidate
- Make a Hire Approval Request
- Notify Applicants

### Recruitment Life Cycle

and Apply



# Log-in to Online Hiring Center

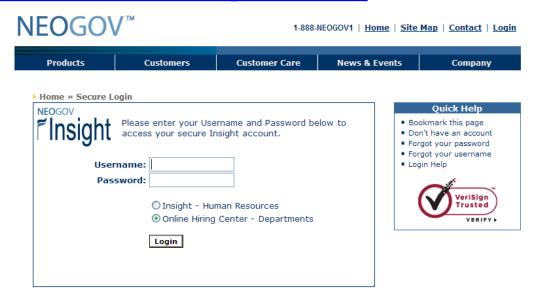
Training environment:

http://secure.training.neogov.com

Production environment:

http://secure.neogov.com

Note: Use the URLs to make sure you are where you intend to be



# Log-in to OHC

- Enter Username and Password
- Select Online Hiring Center Departments
- Click Login
- If you forget your password or username there are "Quick Help" links to the right of the page

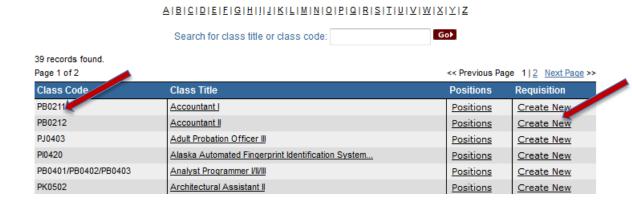


 From the "My Requisitions" page click on "Open New Requisition"



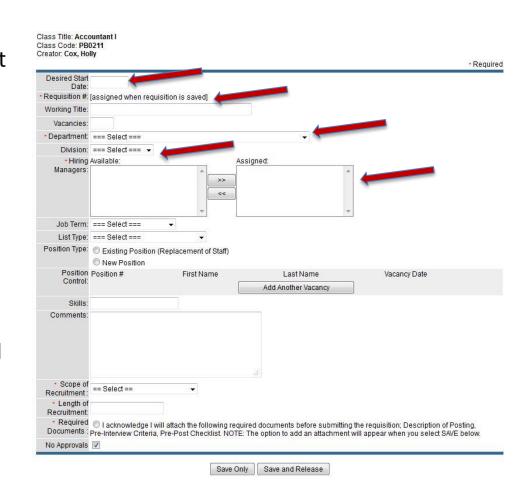
Click 'Create New' to the right of the appropriate Class
 Title

Review class code to ensure it is a SOA classified position



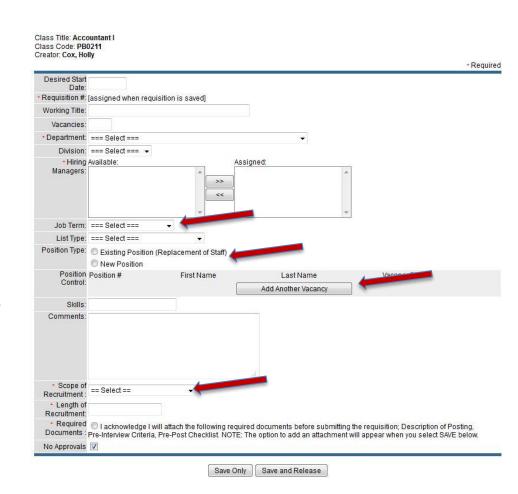
#### Fill out form

- Desired Start Date is for when to post a job if the job posting does NOT have to be ASAP
- Requisition number gets assigned automatically
- Working Title insert 'Job Class Title' followed by 'PCN' (Office Assistant II, PCN 05-1234)
- Department, select your department (this will limit what Hiring Managers are available to select)
- Division, select your division (this will limit what Hiring Managers are available to select)
- Hiring Manager select all Hiring Managers / Hiring Assistants (including yourself) who will be processing the candidates

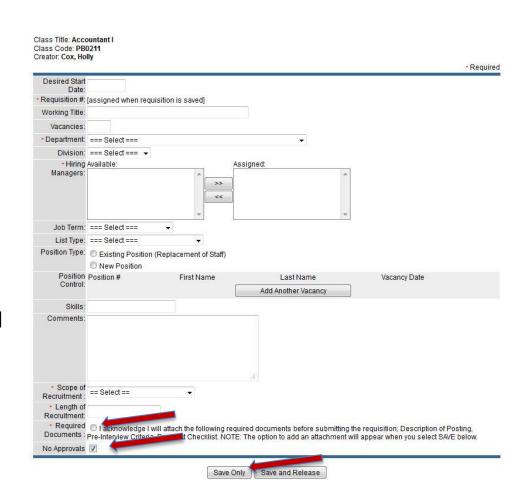


#### Fill out form (cont.)

- Job Term lets HR know what type of job opening, Full Time, Part Time, Internship.
- List type is not used
- Position Type select existing or new
- Position Control is required and you need to click on 'Add Another Vacancy' to get the form field options to be revealed to enter PCN(s) you intend to fill. You must enter all fields for the PCN information.
- Scope of Recruitment is where you say who the job is open to

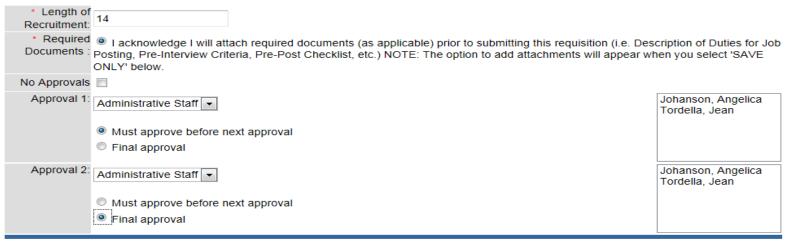


- Fill out form (cont.)
- Required Documents, clicking this acknowledges that you will attach all required documents before submitting the requisition
- No Approvals Uncheck this box. All requisitions (recruitments) will require approval from the division director and Admin Services Director or their designee prior to HR approval and posting the job announcement, to ensure budgetary considerations are met.



# **Approvals Process**

- Each requisition/recruitment in DEED will require three levels of approval:
  - For Approval 1, select Education Division Management from the drop down box, then select the radio button for "Must approve before next approver", then select your Division Director (or their Designee) from the box on the right.
  - For approval 2, select Education Executive Management from the drop down box, then select the radio button for "Must approve before next approver", then select the Admin Services Director, School Finance Director, and/or Deputy Commissioner from the box on the right.
  - For Final Approval, select Agency HR from the drop down box, then select the radio button for "Final Approval", then select your HR Staff from the box on the right.



**Save Only** creates a draft of the requisition, you **MUST** select this so you can attach additional/required documents



- Attach Documents
- On the 'View / Edit Requisition' screen click 'Add New' at the bottom



- Attach Documents (cont.)
- Fill out the form to add the required documents (You must attach the WPA Posting Template [which includes job description, pre-interview criteria, required documents to be submitted, and contact information] and Pre-Post Checklist)
- **File Description** is where you include an appropriate label for the file being uploaded. Required files: Description of Position, Pre-Interview Criteria, and Pre-Post Checklist
- **File** is where you click 'Browse...' to search your computer for the document to upload and attach.
- Attach Another File adds additional rows of form fields to fill out to attach additional files.
- Click Upload to attach files to the requisition

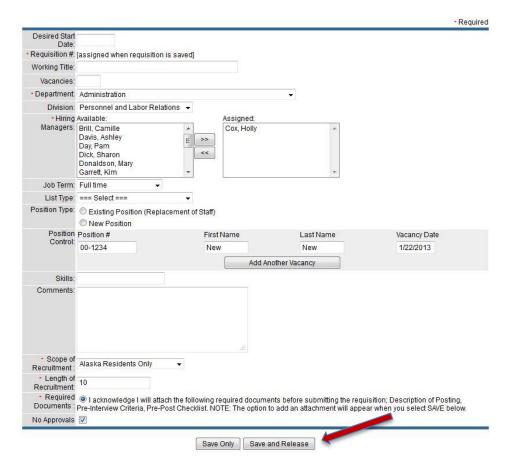


- Send to HR
- Click Edit on the 'View/Edit Requisition' page



#### Send to HR

- Review the information entered in the form
- Make any necessary changes
- Click Save and Release
- An electronic notification is sent to approvers and your agency HR that your requisition is awaiting approval and posting
- If you need to make a change to the requisition or attachments after submitting, you will need to notify your HR staff



This completes the requisition process. Now you can sit back and wait for your referred list of applicants to arrive.

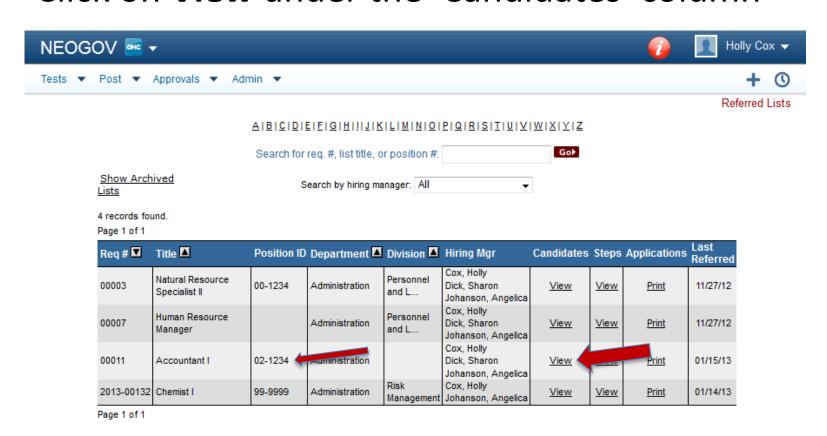
# View / Process Referred List

- Hover over your name in the right hand corner
- In the dropdown list select My List



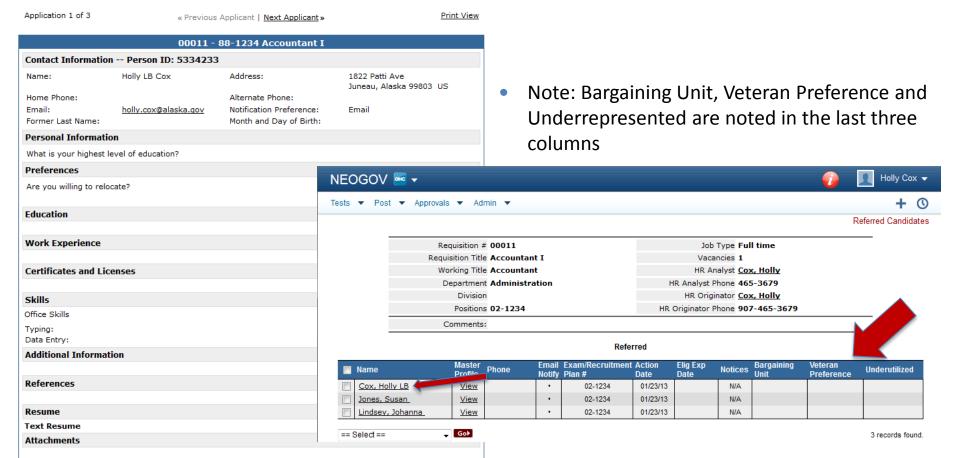
# View / Process Referred List

- Locate appropriate Position ID Number (PCN)
- Click on View under the 'Candidates' column



# View / Process Referred List

- Click on the candidate's name to view application
- Check Residency, Minimum Qualification's, etc. (In DEED, HR will check MQ's and will only refer those applicants who meet MQ's.)
- Apply Pre-Interview Criteria to determine who to interview (Unless you have made arrangements with HR to have them screen your applicants for you.)

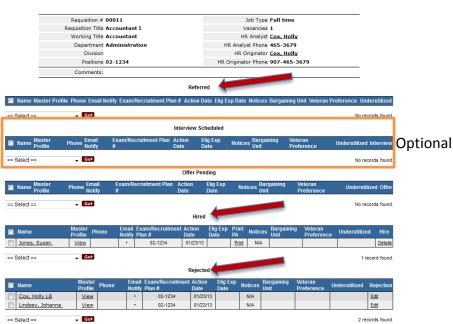


#### Intro

- Using the OHC to schedule an Interview is OPTIONAL
- This feature does not include auto scheduling; therefore you will need to contact the candidates manually to schedule the interviews

Candidates can be moved straight from the 'Referred List' to 'Hired' and 'Rejected'

 If you choose to use the 'Interview Scheduled' section there are two options, but the basic process is the same



#### Intro cont.

#### **Option 1**

- Call candidates to schedule interviews
- Move candidates into 'Interview Scheduled' after confirming time
- Send optional email notification informing candidates of when their interview has been scheduled

Note: Both options are equally valid. Option 1 you have to keep track of who you want to interview manually and move them into scheduled once scheduled. In Option 2 you use it to keep track of who you want to schedule, then update the information once scheduled.

#### **Option 2**

- Move all candidates you want to schedule an interview for at once
- Call candidates to schedule an interview
- Update the candidates already in the 'Interview Scheduled' section with confirmed details
- Send optional email notification informing candidates of when their interview has been scheduled

- Check the box next to the name(s) of the candidate(s) you want to interview
- In the dropdown select 'Schedule Interview'
- Click Go

#### Referred

■ Name	Master Profile	Phone		Exam/Recruitment Plan #	Action Date	Elig Exp Date	Notices	Bargaining Unit	Veteran Preference	Underutilized
Cox, Holly LB	<u>View</u>		•	02-1234	01/23/13		N/A			
V Susan	<u>View</u>		•	02-1234	01/23/13		N/A			
Lindsey, Johanna	<u>View</u>		•	02-1234	01/23/13		N/A			

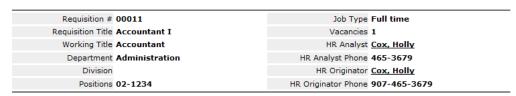
Schedule Interview 

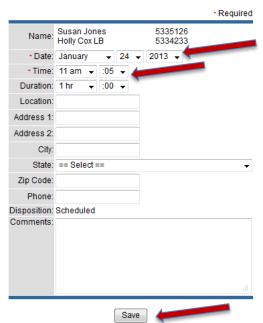
Got

3 records found

 NOTE: If you go with Option 1 you will want to go through each candidate individually as you schedule them for interviews. For Option 2 you will want to select all candidates to be interviewed.

- Complete the required fields in the 'Schedule Interview' form
- Date is the date for the interview
- Time is the time that candidate is scheduled for an interview
- Click Save
- Note: All other information provided is for email notification reminders





NOTE: Option 1 will pick the time scheduled for the individual candidate. Option 2 will select a generic time for all candidates, to be updated once interviews have been scheduled.

- Candidates now appear in the 'Interview Scheduled' area with the time set for their interview listed in the far right
- Note: You can update the interview time after moving candidates into the 'Interview Scheduled' area by click on the date and time to the far right in the 'Interview' column

#### Referred

Name	Profile	DUUUND		Plan #	Date	Date		Unit	Preference	Underutilized
Lindsey, Johanna	<u>View</u>		•	02-1234	01/23/13		N/A			
									1 record found.	
				Interview S	Schodulad					

#### interview Scheduled

Name	Master Profile	Phone	Email Notify	Exam/Recruitment Plan #	Action Date	Elig Exp Date	Notices	Bargaining Unit	Veteran Preference	Underutilized	Interview
Cox, Holly LB	<u>View</u>		•	02-1234	01/23/13		N/A				1/24/13 11:05 AM
Jones, Susan	<u>View</u>		•	02-1234	01/23/13		N/A				1/24/13 11:05 AM

- Make sure that all candidates under 'Interview Scheduled' have the correct date and time listed next to their names
- Send email notifications to all the candidate(s) listed (Optional)
- Note: How to send email notifications is covered later in this slideshow

#### Referred

■ Name	Profile	Phone		Plan #	Date	Date	Notices	Unit	Preference	Underutilized
Lindsey, Johanna	<u>View</u>		•	02-1234	01/23/13		N/A			
== Select ==	_ Go⊁									1 record found

#### Interview Scheduled

Name	Master Profile	Phone	Email Notify	Exam/Recruitment Plan #	Action Date	Elig Exp Date	Notices	Bargaining Unit	Veteran Preference	Underutilized	Interview
Cox, Holly LB	<u>View</u>		•	02-1234	01/23/13		N/A				1/24/13 11:05 AM
Jones, Susan	<u>View</u>		•	02-1234	01/23/13		N/A				1/24/13 11:05 AM

== Select == 

Go▶

2 records found.

# Reject a Candidate

- Check the box next to the name(s) of the candidate(s) you want to reject
- In the dropdown select 'Reject'
- Click Go

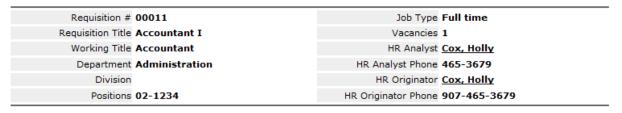
Requisition # 00011	Job Type Full time
Requisition Title Accountant I	Vacancies 1
Working Title Accountant	HR Analyst Cox, Holly
Department Administration	HR Analyst Phone 465-3679
Division	HR Originator Cox, Holly
Positions 02-1234	HR Originator Phone 907-465-3679
Comments:	

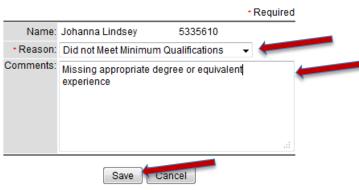
#### Referred

■ Name	Master Profile	Phone		Exam/Recruitment Plan #	Action Date	Elig Exp Date	Notices	Bargaining Unit	Veteran Preference	Underutilized
V Johanna	<u>View</u>		•	02-1234	01/23/13		N/A			

# Reject a Candidate

- Fill out the following form
- Complete the Reason field from the dropdown
- Fill in the Comments with the specifics of the reason
- Click Save





# Reject a Candidate

- The candidate now appears under the rejected section
- Note: You can review and edit the rejection reason by selecting Edit to the far right under the 'Rejection' column

#### Rejected

■ Name	Master Profile	Phone	Email Notify	Exam/Recruitment Plan #	Action Date	Elig Exp Date	Notices	Bargaining Unit	Veteran Preference	Underutilized	Rejection
Lindsey, Johanna	<u>View</u>		•	02-1234	01/23/13		N/A				<u>Edit</u>



1 record found

- Check the box next to the name of the candidate you want to request hire approval for
- In the dropdown, select 'Hire'
- Click Go

#### Interview Scheduled

■ Name	Master Profile	nno -		Exam/Recruitment Plan #	Action Date	Elig Exp Date	Notices	Bargaining Unit	Veteran Preference	Underutilized	Interview
Cox, Holly LB	<u>View</u>		•	02-1234	01/23/13		N/A				1/24/13 11:05 AM
▼ Cusan	<u>View</u>		•	02-1234	01/23/13		N/A				1/24/13 11:05 AM

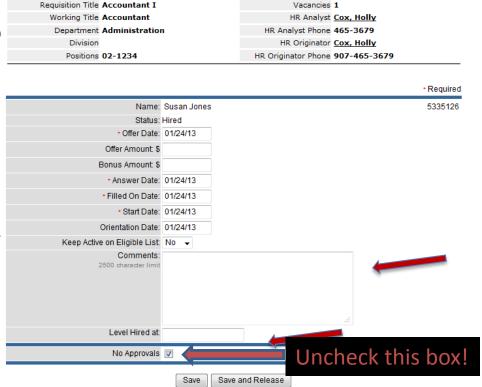
Hire



2 records found

Requisition # 00011

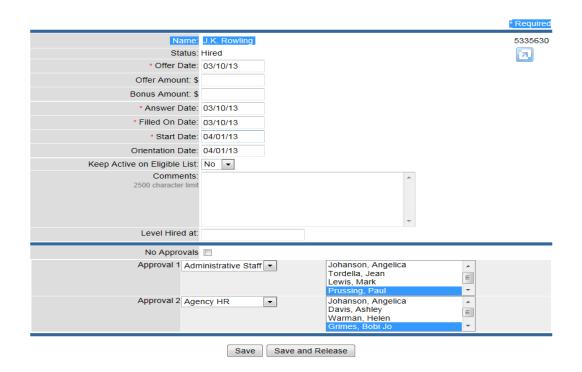
- Only fill out the following fields
- Comments is where you can include dispo comments and provide any additional information about the hire request that you would like HR to consider
- Level Hired at is for flexibly staffed positions, to indicate what level the hire should be made at
- No Approvals Make sure this box is not checked. You must get approval from your division director prior to sending the request for hire to HR.
- The next slide will outline your approval requirements.
- Note: All other information is either not required or automatically populated and does not need to be changed.



Job Type Full time

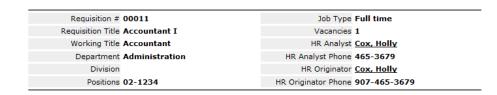
# Hire Approvals Process

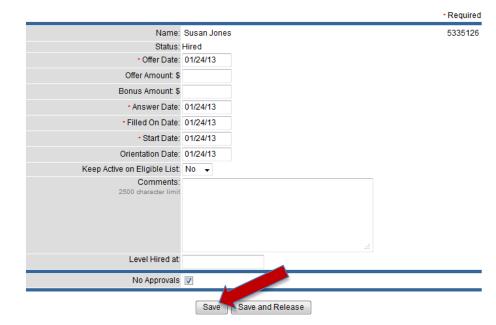
- Each hire approval in DEED will require two levels of approval:
  - For Approval 1, select Education Division Management from the drop down box, then select the radio button for "Must approve before next approver", then select your Division Director from the box on the right.
  - For approval 2, select Education HR from the drop down box, then select the radio button for "Final approval", then select your Human Resources contact from the box on the right.



#### Click Save

 Save allows for you to add attachments and check that you have done all your other dispositions before sending the request to HR





- Attach Documents
- Candidate now appears under 'Hired'
- Click on **Details** to the far right under the 'Hire' column

#### Hired

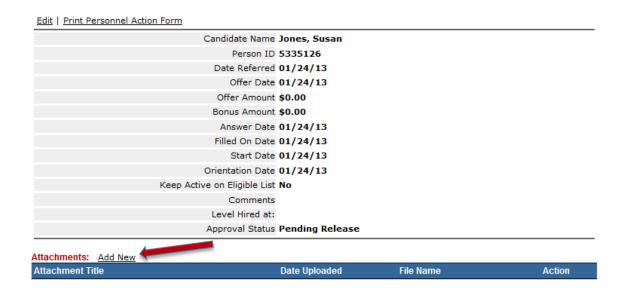
■ Na	me	Master Profile	Phone	Email Notify		Action Date	Elig Exp Date	Print PA	Notices	Bargaining Unit	Veteran Preference	Underutilized	Hire
<u> ]o</u>	nes, Susan	<u>View</u>		•	02-1234	01/23/13		<u>Print</u>	N/A				<u>Details</u>



1 record found

- Attach Documents (cont.)
- On the 'Referred Candidate Hire Details' screen click 'Add New' at the bottom

Requisition # 00011	Job Type <b>Full time</b>
Requisition Title Accountant I	Vacancies 1
Working Title Accountant	HR Analyst Cox, Holly
Department Administration	HR Analyst Phone 465-3679
Division	HR Originator Cox, Holly
Positions 02-1234	HR Originator Phone 907-465-3679



#### Attach Documents (cont.)

- Fill out the form to add the required documents (Request for Hire Approval Checklist and Pre-Employment Certification are required. Nepotism waivers and supporting documentation such as teaching certificates should also be attached here.)
- **File Description** is where you include an appropriate label for the file being uploaded. Required files: Request for Hire Approval Checklist and Pre-Employment Certification
- **File** is where you click 'Browse...' to search your computer for the document to upload and attach.
- Attach Another File adds additional rows of form fields to fill out to attach additional files.
- Click Upload to attach files to the requisition



Send to HR for approval

Attachment Title

On the 'Referred Candidate – Hire Details' screen click Edit

Requisition # 00011	Job Type <b>Full time</b>
Requisition Title Accountant I	Vacancies 1
Working Title Accountant	HR Analyst Cox, Holly
Department Administration	HR Analyst Phone 465-3679
Division	HR Originator Cox, Holly
Positions 02-1234	HR Originator Phone 907-465-3679

Candidate Name	Jones, Susan
Person ID	5335126
Date Referred	01/24/13
Offer Date	01/24/13
Offer Amount	\$0.00
Bonus Amount	\$0.00
Answer Date	01/24/13
Filled On Date	01/24/13
Start Date	01/24/13
Orientation Date	01/24/13
Keep Active on Eligible List	No
Comments	
Level Hired at:	
Approval Status	Pending Release

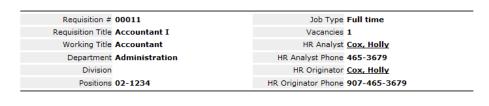
Date Uploaded

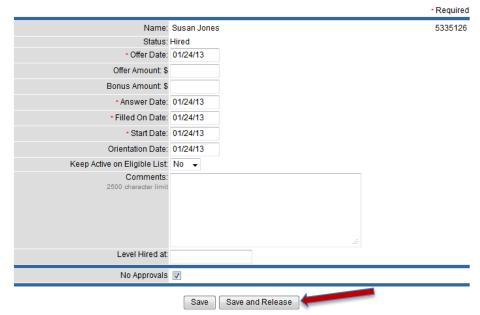
File Name

Action

#### Send to HR

- Review the information entered in the form
- Make any necessary changes
- Click Save and Release
- An electronic notification is sent to your division director and agency HR so they can review your hire request





# Making the Offer

- Do not be confused by the new terminology in NeoGov OHC. You still cannot contact a candidate to make an offer until you have received a hire approval email from your agency HR contact.
- Once you have received your approval email, the hiring process remains the same as before. You still need to complete a PARF and send hiring paperwork to Payroll through your departmental channels.

### **Send Notices**

- Notices can be sent at any point in the process
- Most notices will be sent after HR has approved your hire request to inform other candidates of their rejections
- For notices after a hire has been approved, make sure that you have properly dispo'd all candidates and have at least one candidate hired and the rest rejected
- If you have chosen to use the 'Interview Scheduled' section you will want to send email notification only so that candidates can confirm receipt of the email
- If after following the process you are unable to send notifications, please contact your Agency HR

### **Send Notices - Email**

- Check the box next to the name(s) of the candidate(s) you want to send an Email Notification
- Select Email Notify from the dropdown
- Click Go

■ Name	Master Profile	Phone		Exam/Recruitment Plan #	Action Date	Elig Exp Date	Notices	Bargaining Unit	Veteran Preference	Underutilized	Rejection
Cox, Holly LB	<u>View</u>		• 👉	u2-1234	01/23/13		N/A				<u>Edit</u>
vindsey, Johanna	<u>View</u>		•	02-1234	01/23/13		N/A				<u>Edit</u>

Email Notify 

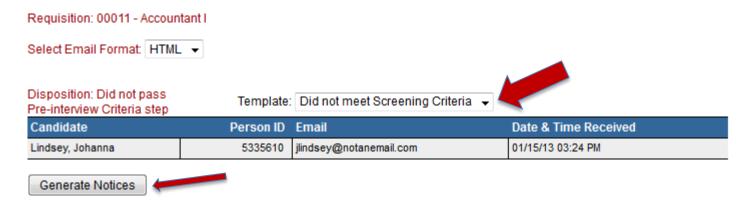
Go▶

2 records found.

Note: If you do not see the 'Email Notify', contact your Agency HR

### **Send Notices - Email**

- Select the **Template** for the email you want to send for each candidate
- Click Generate Notices to preview the email(s) before sending



### Send Notices - Email

- Review the message being sent
- If there are no errors or other problems click Send
- Note: If there are any problems, inform your agency HR
- Note: At the bottom of every email notification is a note for online applicants to verify receipt of the message

#### View Referred Candidates

#### Requisition: 00011 - Accountant I

Email preview appears below. Email will NOT be sent until you click on the 'Send' button.

Template: Did not meet Screening Criteria

Candidate Person ID		Email	Date & Time Received		
Lindsey, Johanna	5335610	jlindsey@notanemail.com	01/15/13 03:24 PM		

Send

#### Email 1 (To: jlindsey@notanemail.com)

Johanna Lindsey 3932 Glacier Highway Juneau, AK 99801

January 24, 2013

Re:

Dear Johanna:

We are sorry to inform you that your application for 88-1234 Accountant I with the Department of Administration is no longer being considered. The application materials submitted did not demonstrate the knowledge, skills, abilities, and experience desired for this position.

We appreciate your interest in this employment opportunity with State of Alaska and wish you the best in your job search.

Sincerely,

Holly Cox, Sharon Dick, Angelica Johanson

If you applied online, please verify you have received this message by visiting: https://www.training.governmentjobs.com/js\_login.cfm?topheader=alaska&OHCResponseCode=15211

### **Send Notices - Print**

- Check the box next to the name(s) of the candidate(s) you want to send a Print Notification
- Select Mail Merge from the dropdown
- Click Go

Mail Merge

Go▶

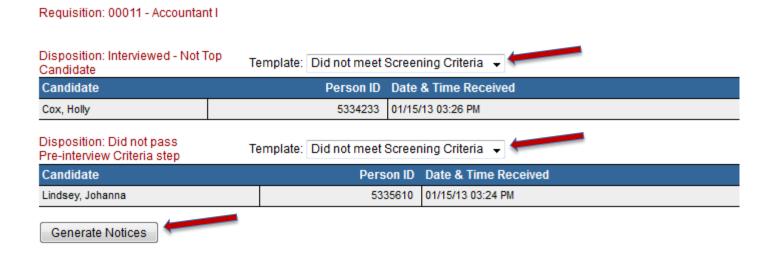
#### Rejected

Name	Master Profile	Phone		Exam/Recruitment Plan #	Action Date	Elig Exp Date	Notices	Bargaining Unit	Veteran Preference	Underutilized	Rejection
▼ Cox, Holly LB	<u>View</u>		•	02-1234	01/23/13		N/A				<u>Edit</u>
	<u>View</u>		•	02-1234	01/23/13		N/A				Edit

2 records found.

### **Send Notices - Print**

- Select the **Template** for the letter you want to print and send for each candidate
- Click Generate Notices to download the letter(s) and label(s)



### **Send Notices - Print**

- Select the type of labels you want to print
- Click the Microsoft Word Symbol to download the Mail Merge and Mailing Labels

View Referred Candidates Requisition: 00011 - Accountant I Template: Did not meet Screening Criteria Candidate Person ID Date & Time Received Cox, Holly 5334233 01/15/13 03:26 PM Template: Did not meet Screening Criteria Candidate Person ID Date & Time Received Lindsey, Johanna 5335610 01/15/13 03:24 PM Candidates **Mailing Labels** Template Name Mail Merge Avery 5260 ▼ Did not meet Screening Criteria 2

### **Send Notices**

 To view all notices that have been sent to an applicant click 'View' under the 'Notices' column

#### Rejected

Name	Master Profile	Phone		Exam/Recruitment Plan #	Action Date	Elig Exp Date	Notices	Bargaining Unit	Veteran Preference	Underrepresented	Rejection
Cox, Holly LB	<u>View</u>	P: 907-465-3679	•	02-1234	01/23/13		<u>View</u>				<u>Edit</u>
Lindsey, Johanna	<u>View</u>		•	02-1234	01/23/13		<u>View</u>				<u>Edit</u>

== Select == 

✓ Got

Person ID **5334233** Req. # **00011** Working Title **Accountant I** Evaluation Step **Rejected** 

#### Show History

Step	Template Name		Date Generated	Response Date	Sent From	Email Address	Notification Type	Requisition	Action
Rejected	Interviewed, Not Selected	Cox, Holly	01/30/13 3:11 PM		ОНС	holly.cox@alaska.gov	Email	[00011] Accountant I	View Resend Delete
Rejected	Did not meet Screening Criteria	Cox, Holly	01/24/13 2:26 PM		ОНС		Written	[00011] Accountant I	<u>View</u> Delete
Rejected	Test Notice	Cox, Holly	01/24/13 2:26 PM		ОНС		Written	[00011] Accountant I	View Delete
Rejected	Did not meet Screening Criteria	Cox, Holly	01/24/13 2:25 PM		ОНС		Written	[00011] Accountant I	<u>View</u> Delete

### **Send Notices**

- From the right hand column 'Action'
  - You can view all notices sent to an individual candidate
  - You can download the print notifications
  - You can resend email notifications
- Note: If a notification has already been sent to that candidate do not delete the record

Person ID **5334233** Req. # **00011** Working Title **Accountant I** Evaluation Step **Rejected** 

#### Show History

Step	Template Name	Sent By	Date Generated	Response Date	Sent From	Email Address	Notification Type	Requisition	Action
Rejected	Interviewed, Not Selected	Cox, Holly	01/30/13 3:11 PM		ОНС	holly.cox@alaska.gov	- Email I	[00011] Accountant I	View Delete
Rejected	Did not meet Screening Criteria	Cox, Holly	01/24/13 2:26 PM		онс		Written	[00011] Accountant I	<u>View</u> Delete
Rejected	Test Notice	Cox, Holly	01/24/13 2:26 PM		онс		Written	[00011] Accountant I	View Delete
Rejected	Did not meet Screening Criteria	Cox, Holly	01/24/13 2:25 PM		ОНС		Written	[00011] Accountant I	View Street